

Department of Social Welfare and Development  
**OFFICE PERFORMANCE CONTRACT REVIEW**  
 FY 2020, SECOND SEMESTER

FIELD OFFICE - CORDILLERA ADMINISTRATIVE REGION

KEY RESULTS AREA Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
				Qn	Ql	T	Ave	
<b>A. STRATEGIC PRIORITIES</b>	50%						2.47321	
CO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		1. Centers/Residential Care Facilities (C/RCF) accredited within 2020 and achieved center of excellence within 2020  Two (2) Residential Care Facilities (Regional Haven and RRCCY) reached Level 1 accreditation nine (9) days or earlier before the end of December 2020.	Two (2) Residential Care Facilities (Regional Haven for Women and Home for Girls and RRCCY) reached Level 1 accreditation, RHWG-Accredited Level 1 December 29, 2020 and RRCCY on 6 January 2021.	5.00000	N/A	5.00000	5.00000	Initially, the proposed NRC pre-assessment was scheduled in September 2020, due to COVID-19, was requested to be rescheduled by October however, the PMS cannot accommodate the requested date, hence, PMS rescheduled the activity on November 3-6, 2020. Standards Bureau scheduled RHWG on December 23 and 29, 2020.
General Administration and Support Services		2. PRIME-HRM Level II Accreditation by the EO 2020  100% of the required Evidence Requirements (ER) complaint with the requirements of CSC for PRIME-HRM Level II submitted to HRMDS-Central Office by end of October 2020. Program for Institutionalize Meritocracy and Excellence-Human Resources (PRIME-HR) Level II Accreditation will be issued by CSC by the end of December 2020.	100% of the required Evidence Requirements (ER) complaint with the requirements of CSC for PRIME-HRM Level II submitted to HRMDS-Central Office by end of October 2020. Program for Institutionalize Meritocracy and Excellence-Human Resources (PRIME-HR) Level II Accreditation will be issued by CSC (CSC Resolution No. 2000941, Promulgated 27 October 2020). Confirmation was only received on January 2021.	5.00000	5.00000	5.00000	5.00000	

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General Administrative and Support Services		3. Administrative Order No. 3 COVID-19 Response and Recovery Plan 2020-2022  One (1) monthly report on assistance provided to DSWD frontliners as listed in the standard template (to be sent by the HRMIS) including provision of protective supplies, hazard pay, financial, medical assistance, burial assistance and psychosocial services submitted are in order and compliant to reporting template and timelines. Deadline of report submission for the month of March to June is on July 5 (one submission only) and for August to December is monthly every 5th day of the following month.	4 Reports on assistance provided to DSWD frontliners as listed in the standard template including provision of protective supplies, hazard pay, financial, medical assistance, burial assistance and psychosocial services submitted are in order and compliant to reporting template and timelines. Reports were submitted as follows: July - August 5 August - September 4 September - October 5 October - November 1 November - December 1 December - December 31	5.00000	5.00000	5.00000	5.00000	
General Administration and Support Services		4. 100% of annual budget was obligated  100% of the total appropriations obligated nine (9) days or earlier before the end of December 2020.	92.54% (3,246,622,642.04/3,508,408,804.76) was obligated nine days before the end of December 2020	4.00000	N/A	5.00000	4.50000	"Only salaries, TEs from December 15-31 and all not yet due and demandable (such as supplies, semi-expendable equipments and repair and maintenance of buildings) were not obligated 9 days before the end of December 2020."
General Administration and Support Services		5. 100% of annual budget was disbursed  100% of total NCA disbursed nine (9) days or earlier before the end of December 2020.	100% of annual budget was disbursed on 21 December 2020 (NCA) while NTA is on December 29, 2020.	5.00000	N/A	5.00000	5.00000	
CO1: Wellbeing of Poor Households Improved		8. Percentage of NonCash Card Beneficiaries provided with SAP emergency subsidies	99.73% (First Tranche) & 88.70% (Second Tranche) of non-cash card households provided with SAP emergency subsidies from April to May 2020; 100% of the unpaid households has accounted with reasons and 94.22% of non-cash card households provided with SAP emergency subsidies within the set timeline	5.00000	5.00000	5.00000	5.00000	
CO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		100% or 739 non-cash card households are provided with SAP emergency subsidies from April to May 2020 from the total number of non-cash card household targets set wherein 100% accounted paid within the prescribed timeline as determined through provisions of reasons for unpaid households. For timeliness, 80% and above provided with SAP emergency subsidy within the set timelines.						

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OO1: Wellbeing of Poor Households Improved			9. Percentage of beneficiaries provided with health grants and rice subsidy in full amount (force majeure) to complete the prescribed SAP emergency subsidy 100% or 60,136 households are funded with health grants and rice subsidy for 2020 P2 from the total number of household who received the SAP emergency subsidy wherein 98% and above of households are actually paid, especially in areas where there are conduits identified by LBP or other authorized government depository bank	60,136 or 100% of households funded with health grants and rice subsidy for 2020 P2 from the total number of household who received the SAP emergency subsidy	5.00000	5.00000	5.00000	5.00000	5.00000	
OO1: Wellbeing of Poor Households Improved			10. One (1) Regional Masterlist of SAP beneficiaries in 4Ps Regional masterlist of SAP beneficiaries in 4Ps to the 4Ps NPMO Planning, Monitoring and Evaluation Division of 100% reached beneficiaries is 99.50% and above accurate with 100% HH submitted as early as April 15, 2020.	With one (1) regional masterlist of SAP beneficiaries in 4Ps to the 4Ps NPMO Planning, Monitoring and Evaluation Division of 100% reached beneficiaries is 99.50% and above accurate with 100.82% HH submitted as early as April 15, 2020.	5.00000	5.00000	5.00000	5.00000	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected			11. Percentage of clients in residential care facilities rehabilitated A. RSOC a.1. Reintegrated to his/her family, a.2. Placed for adoption a.3. Placed under foster care 30% of clients under RSOC have been rehabilitated, with 30% or above have improved social functioning within 6 months and below.	Of the 55 total number of children served in 2020, 36 children or 65.45% were rehabilitated and 30% or above have improved social functioning within 6 months and below. Low admission is attributed to the ECQ brought by the COVID-19 pandemic which leads to travel restrictions.	5.00000	5.00000	5.00000	5.00000	5.00000	
			B. RRCY 30% of clients under RRCY have been rehabilitated, with 30% or above have improved social functioning within 11 months and below.	Of the 29 total of served clients, 31% or 21 clients under RRCY have been rehabilitated, with 30% or above have improved social functioning within 11 months and below. Low admission is attributed to the ECQ brought by the COVID-19 pandemic which leads to travel restrictions.	5.00000	5.00000	5.00000	5.00000	5.00000	
			D. Regional Haven for Women and Girls 30% of clients under Haven for Women and Girls have been rehabilitated, with 30% or above have improved social functioning within 6 months and below.	27 (54%) out of 50 clients served were rehabilitated and have improved social functioning within 6 months and below. Low admission is attributed to the ECQ brought by the COVID-19 pandemic which leads to travel restrictions.	5.00000	5.00000	5.00000	5.00000	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected			13. Utilization of digital payment schemes such as cash carding, money remittances, etc. to Foster Care Program, Social Pension Program and Assistance to Individuals in Crisis Situation 1 approved Memorandum of Agreement with money remittance or banks indicating the agreement on the transfer of stipend and assistance for AICS, Foster Care Subsidy and Social Pension from July to December wherein through digital payment scheme, the following percentage of clients were provided with assistance: - 90% and above of the AICS clients were provided assistance through digital payment scheme - 90% and above of the SocPen beneficiaries were provided assistance through digital payment scheme - 80% and above of foster children were provided assistance through digital payment scheme	1 MOA forged between DSWD CO and LBP for cash carding of Social Pension for Indigent Senior Citizens	5.00000	5.00000	5.00000	5.00000	5.00000	Excerpt from PMB memorandum dated December 2020: "The indicator #13 is primarily aiming to minimize the face to face contact between personnel and clients to help control the spread of COVID-19 while ensuring the delivery of social welfare and development programs despite the pandemic, as provided in the Administrative Order No. 3 of the COVID-19 Response and Recovery Plan 2020-2022. We reiterate that the FO will no longer be required to submit any of the MOAs. For the quantity indicator, the MOA forged between DSWD CO and LBP for cash carding of Social Pension for Indigent Senior Citizens will suffice.
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected			14. Establishment of dedicated helpline for Gender-Based Violence cases Number of Gender-based Violence calls responded wherein 90% and above of the clients were provided with appropriate interventions from July to December 2020	There are 33 women and children who were victims of gender-based violence provided financial assistance intended for educational, medical, psychological needs and filing/attending court hearing	5.00000	5.00000	N/A	5.00000	5.00000	

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	O02: Rights of the Poor and Vulnerable Sectors Promoted and Protected		15. Children in SNPs and DCCs with improved Nutritional Status based on Children served from the 9th cycle implementation  a. 20% of children with improved weight from severely underweight to underweight  21% and above of the children have improved weight from severely underweight to underweight wherein the Terminal Report on the Impact of 9th Cycle Supplementary Feeding Program is submitted 9 days before the end of July 2020  b. 80% of children with improved weight from underweight to normal  81% and above of the children have improved weight from underweight to normal wherein the Terminal Report on the Nutritional Status Report on the Impact of 9th Cycle Supplementary Feeding Program is submitted 9 days before the end of July 2020	73.25% of the children have improved weight from severely underweight to underweight wherein the Terminal Report on the Nutritional Status Report on the Impact of 9th Cycle Supplementary Feeding Program is submitted on July 30.	5.00000	N/A	5.00000	5.00000	4.75000	Timeliness is 5 since there is an inter-office memo dated July 1, 2020 that submission is accepted until end of November 2020.
	O04: Continuing compliance of social welfare and development agencies to standards in the delivery of social welfare services ensured.		16. Percentage of complaints received by the Field Offices against erring SWDAs are acted within the prescribed timeline  100% of complaints received are acted upon wherein timeline is based on the MC 16, s 2018 Guidelines on the Handling of Complaints Against SWDAs.  17. Percentage of SWDAs with sustained compliance to SWD standards by EO December 2020  100% of SWDAs with sustained compliance to SWD standards by EO December 2020 wherein a copy of monitoring report to the SBIDA or copy furnished SB reflects that the technical assistance provided to SWDAs is in accordance to the standards/policies. Timeliness is based on the Transmutation Table for 20 days from the date of visit to the SWDA	No complaints received needed for action based on the MC 16, s 2018 Guidelines on the Handling of Complaints Against SWDAs.  100% (20/20) of SWDAs with sustained compliance to SWD standards by EO December 2020 wherein a copy of monitoring report to the SBIDA or copy furnished SB reflects that the technical assistance provided to SWDAs is in accordance to the standards/policies. Timeliness is based on the Transmutation Table for 20 days from the date of visit to the SWDA	N/A	N/A	N/A	N/A		Malnourishment is a multi-factorial public health concern thus approach must be interdisciplinary and integrative. Timeliness is 5 since there is an inter-office memo dated July 1, 2020 that submission is accepted until end of November 2020.
	O04: Continuing compliance of social welfare and development agencies to standards in the delivery of social welfare services ensured.		17. Percentage of SWDAs with sustained compliance to SWD standards by EO December 2020  100% of SWDAs with sustained compliance to SWD standards by EO December 2020 wherein a copy of monitoring report to the SBIDA or copy furnished SB reflects that the technical assistance provided to SWDAs is in accordance to the standards/policies. Timeliness is based on the Transmutation Table for 20 days from the date of visit to the SWDA	100% (20/20) of SWDAs with sustained compliance to SWD standards by EO December 2020 wherein a copy of monitoring report to the SBIDA or copy furnished SB reflects that the technical assistance provided to SWDAs is in accordance to the standards/policies. Timeliness is based on the Transmutation Table for 20 days from the date of visit to the SWDA	5.00000	5.00000	5.00000	5.00000		

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OO 5: Delivery of social welfare and development programs by local government units through local social welfare and development offices improved.	18. Percentage of LSWDOs assessed using the enhanced LSWDO Service Delivery Assessment Tool  100% of the remaining SWDOs of PSWDOs + certain percentage of the total number of CM/SWDOs according to the size of the region wherein SDA report is submitted 9 days before June 30, 2020	N/A	N/A	N/A	N/A	Not applicable based on CO-PMI memo approved by usec Guzman.	
Support to Operation	20. Improvement of the existing and submitted Citizens Charter/services adverse with the prescribed criteria of RA 11032  Improvement of all services compliant with the standards/criteria prescribed by the RA 11032 and its RRR and submission of report 9 days before November 31, 2020	Resubmitted updated citizens charter on November 16, 2020 via email duly acknowledged by the ARTUJCO. The new deadline of submission is on or before November 17, 2020 and not November 6, 2020 based on email communication.	5.00000	5.00000	5.00000	5.00000	
Support to Operation	21. Publication/ communication of Citizens Charter to Public and other stakeholders  All services posted in the website and billboards and with printed Citizens Charter handbook. 100% of submitted and approved services are posted passes the Management Division's Monitoring Tool. New/updated CC is submitted 9 days before November 6, 2020 (1 month before ARTA Deadline which is December 6, 2020)	Citizens Charter is posted in the website and billboards with a printed copy always ready and available and maintained at the PACD corner since 2019.	5.00000	5.00000	5.00000	5.00000	Latest scorecard from CART 3/7/2021
Support to Operation	22. Submission of Client Satisfaction Measurement Report (CSMR) Note: Per ARTA MC 2019-02 A team 3,4 the deadline for the submission of this report will be every last working days of January of every year.  At least 10% of all Client served within a period are included in the CSMR and all CSM Reports submitted followed the template as provided in Inter-Agency Task Force (IATF) on the Harmonization of National Govt. Performance Monitoring Information & Reporting System Guidelines (M/C 2019-1). Submission of report is 9 days before December 15, 2020 (1 month before ARTA deadline which is January 31, 2021)	Submitted 1st semester CSR dated 11 August 2020 and CSMR dated 22 December 2020. Resubmitted 1st semester CSR and CSMR on January 05, 2020 together with the Annual Report Survey for 2020.	N/A	N/A	N/A	N/A	Moved to 1st Sem 2021



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Objective, Program, Project, Activity	Weight Allocation						
OO1: Wellbeing of Poor Households Improved	30. KC/NCCDDP Closing Activities					4.33333	
	a. 100% of sub-projects are completed in accordance with technical plans and schedule by October 2020 for NCCDDP and KKB 2019 Spill overs and 2020 SPs	95.5% or 106 of 111 target sub-projects completed wherein 100% (106 of 106) completed SPs are with SPCRS. Date of completion are as follows: - October - 13 SPs - November 41 SPs - December - 51 SPs	5.00000	5.00000	3.00000	4.33333	
	<b>No. of Sub-Projects:</b> NCCDDP - 1,566 IP-CDD - 438						
	<i>Description: This indicator refers to completion of all sub-projects to include all spill-overs as of December 2019 and additional sub-projects funded in 2020 or NCCDDP</i>	<i>*Based on the request for adjustment target to NPMO on December 21, 2020, five SPs are requested for completion until February 2021.</i>					
	<b>No. of Households</b> NCCDDP - 268,750 KKB - 68,750 IP-CDD - 111,750	100% (6 of 6) municipalities conducted MAR and all municipalities have municipal or barangay resolutions/ordinance to provide O&M support.					
	100% of municipalities have conducted accountability reporting covering the 2020 NCCDDP Funded municipalities and 100% have Municipal or Barangay Resolution to provide support to O and M.	The other two municipalities that did not conduct are Buguias with ongoing SPs and Besao that was affected by the lockdown due to the surging number of positive COVID-19 cases in the town.					
	b. 100% of utilized subproject funds are liquidated	79% (P20,319 064.68 of P25,577,824.68) of utilized sub-project funds are submitted to COA and with the RPMO for transmittal to COA	5.00000	N/A	N/A	5.00000	Approved justification on the delayed complete of sub-projects caused by delayed download/print of grant funds from NPMO. Moreover, travel and gathering restrictions enforced by LGUs due to COVID-19
	100% of utilized sub-project funds covering NCCDDP and KKB only liquidated by November 21, 2020.						
	c. 100% of accounts are closed	100% (65 of 65) opened community accounts for IBERD	3.00000	N/A	N/A	3.00000	Approved justification on the delayed complete of sub-projects caused by delayed download/print of grant funds from NPMO. Moreover, travel and gathering restrictions enforced by LGUs due to COVID-19
	100% Accounts of SPs under NCCDDP and KKB with 100% Physical Accomplishment and zero balance for utilization are closed 9 days before November 15, 2020	For GOP-funded, we have requested for adjustment of targets on December 21, 2020 that all accounts will be closed until March 2021					

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OO1: Wellbeing of Poor Households Improved			d. 100% of data are encoded in PIMS 100% encoding status in PIMS modules under KC-NCDDP with 100% of data quality issues were addressed in all modules 9 days before the end of December 2020 100% of MOVs under KC-NCDDP were scanned and uploaded in DeskApp 9 days before the end of December 2020 31. CDD Institutionalization	86% encoding in PIMS modules (KC-NCDDP only) and 90% of data quality issues addressed in all modules (KC-NCDDP only) 76% of MOVs are scanned and uploaded in DeskApp (KC-NCDDP only)	5.00000	5.00000	N/A	N/A	5.00000	
OO1: Wellbeing of Poor Households Improved			a. Integration of CDD elements to Local Development Planning Process 100% of NCDDP municipalities have Municipal or Barangay Resolution to Integrate or adopt CDD elements in their Local Development Planning Process	100% (8 of 8) municipalities passed ordinances or resolutions to Integrate or adopt CDD elements in their Local Development Planning Process	5.00000	N/A	N/A	N/A	5.00000	
OO1: Wellbeing of Poor Households Improved			32. Number of CY 2020 SLP target households served through Microenterprise Development (MD) and/or Employment Facilitation (EF) Track 100% of the households provided with SLP modalities have started their microenterprise and/or employment. Micro-enterprise and/or employment started within 1 day to 60 days after the provision of modality.	Regular - 753/190 Lag 1 - 373/371 Lag 2 - 1259/1187 Regular FLR - 698/623 FLR LAG - 134 Micro-enterprise started within 2 weeks upon receipt of modality for Regular SLP in consideration of bank clearing for the checks as a requirement of their depository banks. Micro-enterprise immediately started upon receipt of the modality for LAG and FLR funded individual participants.	5.00000	N/A	5.00000	5.00000		
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected			33. Number of children in CDCs and SNPs provided with supplementary feeding as per timeline 100% of the 37,886 children in CDCs and SNPs provided with supplementary feeding as per timeline. Completed 120 Feeding days SFP Implementation 97 days before end of December 2020	41, 317 (86.89%) of the target 42, 999 children in CDCs and SNPs provided with supplementary feeding as per timeline.	4.00000	N/A	4.00000	4.00000	Variance accounts for the children that dropped out of school, transferred to another region, and accelerated to Kindergarten.	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected			34. Number of indigent senior citizens provided with social pension by EO December 2020 100% of the 96,539 identified beneficiaries have received the stipend within the semester. 1 payout conducted within the Semester. Note: For consideration: Percentage of beneficiaries using social pension to augment daily living subsistence and medical needs. Will be based on the results of Random Sampling	93,051 (96.39%) of the 96,539 identified beneficiaries have received the stipend within the semester. 1 payout conducted within the Semester.	5.00000	N/A	5.00000	5.00000	Targets were not fully met as attributed to the pandemic caused by COVID-19 wherein there are some beneficiaries that were not able to travel due to some restrictions especially to lockdown areas.	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected			35. Number of centenarians provided with cash incentive as per set timeline 90% of the 60 identified centenarians for FY 2020 were provided with cash gift and 100% (54) of the target received their incentive within 1 month after the birthday of the Centenarian.	141, 22% (61 of the 60) identified centenarians for FY 2020 were provided with cash gift and 100% (54) of the target received their incentive wherein release of incentive is within 1 month after the birthday of the Centenarian.	5.00000	N/A	5.00000	5.00000	Releasing of the cash incentives 1 month after the 100th bday is not possible due to the following reasons: 1) There was delay in the delivery of cash/check due to the restrictions and guidelines being implemented in the different provinces in the region 2.) Releasing of cash incentive is scheduled quarterly hence, processing is done on quarterly basis 3.) Family of the centenarians submitted their applications / supporting documents a year or more after the 100th birthday of the elderly.	



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OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		36. Development of Regular Prospective Adoptive Parents 100% of the four (4) target PAPs developed were presented to the regional matching	100% of the four (4) target PAPs developed were presented to the regional matching	5.00000	5.00000	N/A	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		37. Development of Regular Foster Parents 100% of the eight (8) target Foster Parents developed were presented to the regional matching	100% of the five (5) target Foster Parents developed were presented to the regional matching	5.00000	5.00000	N/A	5.00000	With approved, decreased of target from 8 to 5 (FOCAR OPC RSA No. 37 MOV 1 (PWB Memo re decrease of target)
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		38. Children provided with alternative family care services a. Number of dossier endorsed to CO and issued with CDCLAA b. No. of dossier issued with PAP/AACA	28 children were issued with CDCLAA and PAP/AACA and were presented exceeding the target of 18.	5.00000	5.00000	N/A	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		100% of the 18 targets are issued with CDCLAA and PAP/AACA and are presented						
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		39. Number of eligible children placed under foster care provided with subsidy 98 eligible children placed under foster care were provided with monthly subsidy and 95%, 100% of the children were monitored at least 4 times annually / 2 times per semester. For timeliness, monthly provision of subsidy to eligible children.	54 of the 45 target eligible children placed under foster care were provided with monthly subsidy and 100% of these were monitored atleast 4 times annually.	5.00000	5.00000	5.00000	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		40. Number of children cleared for intercountry adoption 100% of the five (5) targets are issued with Intercountry Adoption Clearance	5 of the 5 targets were issued with Intercountry Adoption Clearance (ICA)	5.00000	5.00000	N/A	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		41. Number of beneficiaries served through AICs from January-June 2020 At least 50% of the beneficiaries served were provided with both psychosocial services and monetary assistance and 90% and above of the clients served rated the service at least satisfactory rating. Timeliness is in accordance to EODB while for financial assistance provided amounting to Php 10,001.00 or higher must be provided within 3-5 working days and for psychosocial, referral and financial assistance below Php10,000.00 is within the day.	The Field Office CAR has served 9,819 clients under the Assistance to Individuals in Crisis for the second semester. 98.57% (9,679) clients were provided with both financial and psychosocial assistance and 140 clients provided with solely psychosocial services. From the total client served 4276 rated the services and only 98.18 %(4198) rated satisfactory. Assistance provided is in accordance to the Ease of Doing Business and release of financial assistance is within the prescribed timeline.	5.00000	5.00000	5.00000	5.00000	
OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected		43. Number of trafficked persons provided with social welfare services by EO December 2020 100% (40/40) of trafficked persons provided with social welfare services through the Recovery and Reintegration Program for Trafficked Persons wherein 50% and more clients served provided with 2 or more services including 1 for Livelihood, and/or Skills or Educational Assistance. For the timeliness, 95% and more of the target clients provided with at least one service 30 days upon receipt of referral	33 trafficked persons provided with social welfare services through the Recovery and Reintegration Program for Trafficked Persons wherein 30 clients received 2 or more services. However, of the 33 clients served, there were some of them who availed the services multiple times and if summed up, there are a total of 50 clients served. Due to lockdowns brought by the COVID-19 pandemic, there are limited reports submitted.	4.00000	5.00000	4.00000	4.33333	

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OO2: Rights of the Poor and Vulnerable Sectors Promoted and Protected	44. Number of distressed and undocumented overseas Filipino and their families provided with social welfare services by EO December 2020  100% of OFW referred to FOs provided with appropriate intervention within 15 days upon receipt of referrals and 95-100% of the referred clients have been monitored based on the result of the provided intervention  Note: On the appropriate intervention is on the assessment of the Social Worker Officer.  Quality pertains to the monitoring of aftercare services provided to clients  Submission of monthly summary report every 5th day of the succeeding month reflecting the status of the provided interventions to clients	416 of OFW referred to FOs provided with appropriate intervention within 15 days upon receipt of referrals and 100% of the referred clients have been monitored based on the result of the provided intervention from January to December 2020. Monthly Summary Reports were submitted (January - February 3, February - March 3, March- April 2, April - April 30, May - May 27, June - June 26, July- July 30, August - August 31, September - October 2, October - November 1, November - December 1, December - December 30	5.00000	5.00000	5.00000	5.00000	
OO3: Immediate Relief and Early Recovery of Disaster Victims/Survivors Ensured	45. Number of poor families living along river basins provided with risk resiliency services as per timeline  100% of the 15, 284 poor families living along river basins provided with risk resiliency services as per timeline wherein 80-100% of households increased awareness on Climate Change and strengthened adaptive capacity through risk resiliency services. Timeliness is measured in terms of the time the beneficiaries received their assistance less than 30 days after project implementation.  Note: Standard Assessment tool will be finalized and cascaded by DRMB-Preparedness for Response Division by EO December 2019.	100% of the 15,285 poor families living along river basin were provided with risk resiliency services and received assistance less than 30 days after project implementation.	5.00000	5.00000	5.00000	5.00000	
OO3: Immediate Relief and Early Recovery of Disaster Victims/Survivors Ensured	46. 80% of disaster-relief assistance request provided within 3 days upon receipt of request for augmentation from LGUs  100% of disaster-relief assistance request provided within 3 days upon receipt of request for augmentation from LGUs  Note: The baseline for computing the above criteria shall be the number of disaster-relief assistance requested by the LGUs considering the augmentative and assumptive function of the Agency. For FNIs, number of FNIs provided is divided by 80% of requested FNIs and multiply to 100. For human resource, number of personnel/staff deployed/augmented, divided by the 80% of number of the needed personnel/staff (identified by the FO), multiply to 100  In case, the FO needs to request further assistance from other FOs or the DRMB, the three-day timeline shall be observed based on the following conditions:  For the requesting FO,  - Referral/endorsement to other FOs or DRMB within 3 days upon receipt of the request from LGUs shall be counted as action undertaken by the FO in lieu of providing relief assistance.  For the assisting FO,  - Timeline shall start upon receipt of the referral/endorsement from the requesting FO	For FNIs, 100% of the disaster-relief assistance request totaling to 59,267 FNIs (45,722 Food Items and 13,545 Non Food Items) provided within 3 days upon receipt of request for augmentation from LGUs.  For human resource, a total of 15 personnel/staff deployed and participated as part of the Cordillera Administrative Region - Regional Incident Management Team (CAR-RIMT) for "Opian TuGon" headed by the Regional Disaster Risk Reduction Management Council (RDRMRC) due to the sudden increase of COVID-19 cases in Tuba and Itogon, Benguet on November 6-31, 2020.	5.00000	N/A	5.00000	5.00000	

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality Timeliness)	OBS RATING				REMARKS
					Qn	QI	T	Ave	
	OO3: Immediate Relief and Early Recovery of Disaster Victims/Survivors Ensured		<p>47.85% of households with damaged houses provided with early recovery services within 3-6 months upon receipt of Suballocation Agreement and notice of cash allocation</p> <p>100% of households with damaged houses provided with early recovery services, ESA and CFFW, within 3-6 months upon receipt of Suballocation Agreement and notice of cash allocation</p> <p>Note: The baseline for computing the above criteria shall be the number of households provided with ESA and CFFW divided by 85% of the validated number of households as indicated in the approved proposal and work and financial plan, multiply to 100.</p> <p>While there is a set criteria for computing timeliness, it is justifiable that the Field Offices adjust their timeline depending on the magnitude of disaster/ number of households with damaged houses, areas affected considering GIDAs, and manpower requirement, as long as it is indicated in their approved proposal and WFP</p>		N/A	N/A	N/A		No fund downloaded.

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS	
					Qn	QI	T	Ave		
	OO4: Continuing compliance of social welfare and development agencies to standards in the delivery of social welfare services ensured.		48. SWAs and SWDAs registered and licensed						5.00000	
			a. Number of SWDAs registered by End of December 100% of four (4) SWDAs were registered within 6 days or earlier upon submission of supporting documents of completely accomplished forms and substantial profile of SWDAs submitted to SB b. Number of SWDAs licensed by End of December 2020 100% or two (2) SWDAs were licensed within 6 days or earlier upon submission of supporting documents of completely accomplished forms and substantial profile of SWDAs submitted to SB	a. 4 SWDAs (100%) registered within 1-5 days upon submission of supporting documents of completely accomplished forms and substantial profile of SWDAs submitted to SB b. 2 SWDAs (100%) issued with license to operate within 2-5 days upon submission of supporting documents of completely accomplished forms and substantial profile of SWDAs submitted to SB.	5.00000	5.00000	5.00000	5.00000	5.00000	
	OO4: Continuing compliance of social welfare and development agencies to standards in the delivery of social welfare services ensured.		49. Number of Service Providers accredited						5.00000	
			a. PMCS 100% or 16 PMCs were accredited within 6 days or earlier upon submission of supporting documents of completely accomplished forms and substantial profile of SWDAs submitted to SB b. DCC/DCWs 100% or 368 DCC/DCWs were accredited within 6 days or earlier upon submission of supporting documents of completely accomplished forms and substantial profile of SWDAs submitted to SB w	387% or 62 PMCs were accredited within 1 day upon submission of complete supporting documents in compliance to AO 14 S. 2009 and submitted masterlist with complete information of PMCs to SB 81.52% or 300 DCC/DCWs were accredited within 1-4 days upon submission of complete documents in compliance to the AO 15 S. 2011 and submitted masterlist with complete information of DCC and DCWs to SB	5.00000	5.00000	5.00000	5.00000	5.00000	"With approved request for target indicator as "ANA"
	OO4: Continuing compliance of social welfare and development agencies to standards in the delivery of social welfare services ensured.		50. Number of applications endorsed for accreditation for SWMCCs 100% (5/5) SWMCCs were endorsed for accreditation for SWMCCs 3 days before the deadline or earlier with zero documents returned 51. Civil Society Organizations validated/accredited by end of December 2020	5 SWMCCs were endorsed for accreditation within 1 day upon submission of complete supporting documents with no returned documents.	5.00000	5.00000	5.00000	5.00000	5.00000	
			a. Number of Implementing CSOs validated for accreditation 100% of Implementing CSOs validated for accreditation within 6 days or earlier upon submission of supporting documents of completely accomplished forms and substantial information b. Number of Beneficiary CSOs accredited (DSWD organized and nonorganized) 100% of Beneficiary CSOs accredited within 6 days or earlier upon submission of supporting documents of completely accomplished forms and substantial information	27 Beneficiary CSOs accredited within 1 day upon submission of supporting documents in compliance to MC 26 S. 2020 and submitted masterlist with complete information of CSOs to SB. N/A No applications received for accreditation of Implementing CSOs	5.00000	5.00000	5.00000	5.00000	5.00000	
	OO5: Delivery of Social Welfare and Development Programs by Local Government Units through Local Social Welfare and Development Offices Improved		52. Technical Assistance and Resource Augmentation provided						4.33333	

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
					Qn	QI	T	Ave	
			a. Number of Regional TARA Report submitted 2 Regional TARA Quarterly and 1 Semestral Report submitted 9 days before the deadline with endorsement memorandum addressed to SWDB, signed and approved by the Regional Director. Reports follow the prescribed format, complete data all fields are filled out; no revisions required.	Two (2) TARA HPMES Quarterly Reports (2nd and 3rd Quarter) and one (1) HPMES Semestral Assessment Report (1st Semester) submitted approved by the Regional Director and follow the prescribed reporting templates. Submission are the following: 2nd Quarter - 6 July 2020 3rd Quarter - 8 October 2020 First Semester - 6 July 2020	5.00000	5.00000	3.00000	4.33333	
			b. Percentage of LGUs provided with Technical Assistance (other TA form excluding training/LDIs) 100% and above of the targeted LGUs in accordance with the 3-year plan provided with technical assistance 9 days advance before the set deadline. c. Percentage of LGUs provided with Resource Augmentation other than Disaster Response (which is taken from the QRF) 100% and above of the targeted LGUs in accordance with the 3-year plan provided with resource augmentation 9 days advance ahead of the plan.	N/A	5.00000	5.00000	3.00000	4.33333	
			100% and above of the targeted LGUs in accordance with the 3-year plan provided with resource augmentation 9 days advance ahead of the plan.	Two (2) GAD Plan and Budget Reports (Statistical and Narrative) submitted on 29 September 2020. Reports were approved and signed by the Regional Director and followed the prescribed template of PCW, aligned with the priorities of the Department and based on the results of HGDG. Plan captured immediate action or attention necessary to respond a pressing gender or women issues or concerns and incorporated PPA's for COVID-19 response as part of the RRP 2020-2022	5.00000	5.00000	5.00000	5.00000	
Support to Operation			Two (2) documents (GPB matrix and narrative plans) approved and signed by the head of office or C/OIC RD submitted following the prescribed template, aligned with the priorities of the Department as indicated in the Strategic Plan, DSWD GAD Agenda and national Sectoral Plans on Women. Aligned with the agency's mandate under the Magnac Carta of Women and other GAD related law such as indicated in the DSWD Ao 15, series of 2019, addressed immediate action or attention necessary to respond a pressing gender or women issues or concerns and presence of gender assessment of two or more programs classified under Direct Release Fund with the used of H/GD/G Checklist box 5-7. Timeline is task is completed within the first 30% or more of the time before the deadline or scheduled time of completion	Submitted five (5) sectoral plans both statistical and narrative approved by the Regional Director and followed the newly downloaded template from PDPE. Included PPA's for COVID-19 response and issues and concerns related to respective sectors were provided interventions in the plans. Submission of plans are the following: Older Person- 27 Nov 2020 Family- 27 Nov 2020 Children- 27 Nov 2020 Youth- 10 December 2020 PWD- 14 December 2020	5.00000	5.00000	5.00000	0.72112	Designation of new sectoral focal persons due to promotion and reassignment of the incumbent focal persons. Also the new reporting template was only downloaded to FO on 10 November 2020.
<b>C. SUPPORT FUNCTIONS</b>		<b>15%</b>	<b>55. Annual sectoral plans and accomplishment reports developed</b> a. 2021 Sectoral Plan						
Support to Operations			Five (5) sector plans both statistical and narrative submitted following the prescribed template, the plan include Sector Regional Stakeholder along the areas of well-being and development, health and nutrition, participation, prevention against abuse, exploitation and discrimination, economic risks, issues and concerns should be articulated in the first column of the statistical report under issues and concerns. The activities to address the issues and concerns: aligned with the priorities of the Department as indicated in the Strategic plan, DSWD Sectoral Agenda, and National Sectoral Plans and the Narrative Report should contain the regional situationer as prescribed above using the data of secondary data from other government agencies and primary data from FRYA-IS and Lstabanan. Timeline is task is completed within the first 30% or more of the time before the deadline or scheduled time of completion	One (1) Consolidated Regional FY 2022 APM with endorsement memorandum addressed to CBS concerned, signed and approved by the Head of Office, no revisions required. Timeline is task is completed within the first 30% or more of the time before the deadline or scheduled time of completion	5.00000	5.00000	5.00000	4.91667	
			56. HPA/ES reportorial requirements submitted a. FY 2022 Annual Performance Measures (APM) submitted as per set timeline	One (1) Consolidated Regional FY 2022 APM with endorsement memorandum addressed to CBS concerned, signed and approved by the Regional Director, no revisions required and submitted to PDPE on 29 October 2020	5.00000	5.00000	5.00000	5.00000	

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
					Qn	QI	T	Ave	
			b. FY 2021 Annual Work and Financial Plan submitted as per set timeline  One (1) Initial FY 2021 Annual Work and Financial Plan and One (1) Updated FY 2020 Annual Work and Financial Plan submitted with endorsement memorandum addressed to ONS concerned; signed and approved by the Head of Office; no revisions required. Timeline is task is completed within the first 30% or more of the time before the deadline or scheduled time of completion.	1 WFP for FY 2021 submitted on September 16, 2020 and 1 WFP for FY 2020 submitted on August 30, 2019 with endorsement memorandum addressed to ONS concerned; signed and approved by the Head of Office; no revisions required.	5.00000	5.00000	5.00000	5.00000	
			c. Quarterly Accomplishment Reports submitted as per set timeline  Two (2) Quarterly Accomplishment Reports with endorsement memorandum addressed to CO-OBS counterpart; signed and approved by the Head of Office; no revisions required wherein timeline is task is completed within the first 30% or more of the time before the deadline or scheduled time of completion.	Two (2) Quarterly Accomplishment Reports with endorsement memorandum addressed to PDPPB Director and signed/approved by the Regional Director submitted on the following dates:  2nd Quarter- 3 July 2020 3rd Quarter- 11 October 2020  Submitted reports were acknowledge and commended by PDPPB	5.00000	5.00000	5.00000	5.00000	
			d. Semestral Assessment Reports submitted as per set timeline  One (1) Semestral Assessment Reports completely submitted with endorsement memorandum addressed to CO-OBS counterpart; signed and approved by the Head of Office; no revisions required. Timeline is task is completed within the first 30% or more of the time before the deadline or scheduled time of completion.	One (1) Semestral Assessment Report for 2020 1st Semester submitted to PDPPB on 20 July 2020 with endorsement memorandum addressed to PDPPB Director and signed/approved by the Regional Director. Report was acknowledged by PDPPB	5.00000	5.00000	4.00000	4.66667	Same deadline of submission with the Quarterly HPMES accomplishment report which is not feasible since the HPMES focal person need to consolidate the quarterly report before the preparation of the assessment report.

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
					Qn	QI	T	Ave	
Support to Operations			57. Integrated PREW Executive Summary Report Integrated PREW Executive Summary Report Rationale/basis: Administrative Order 09, Series of 2019, entitled "Amendment to MC No. 13, s. 2009. Guidelines for the Conduct of Performance Review and Evaluation (PREW)" otherwise known as the Integrated PREW Guidelines requiring Field Offices to program funds, document/capture concerns, and report to the Central Office OBS and the PDPB.  One (1) Executive Summary Report (Annex B-1) approved and signed by the Regional Director submitted both to Central Office OBS and the PDPB as Integrated PREW Secretariat. The preparation of the Report is compliant to Administrative Order No. 9, series of 2019 and submission is 9 days before October 31, 2020.  Note: The Field Office may include additional documents or full documentation report to support the Executive Summary report for review purpose of the end-user especially for the conduct of PREWs of Central Office OBS and preparation of year-end assessment reports but will save no bearing on the quantity indicator rating.	Submission of Integrated PREW Executive Summary Report to PDPB on 22 October 2020. Report captured the needed details in the template and in accordance with the AO 9, s. 2019	5.00000	5.00000	5.00000	5.00000	
Support to Operations			58. Social technologies adopted and replicated  a. Percentage of intermediaries institutionalizing completed social technologies  Note: Institutionalizing is defined as replication and/or adoption  100% or four (4) Local Government Units regardless of the number of social technologies replicated by non-pilot LGUs with approved legally binding document for the institutionalization of the ST (e.g. MOA, AFP). Two (2) Quarterly Reports submitted 3 days before the 10th day of succeeding month of the quarter and the MOA/Resolution or any legally binding document should be signed 9 days before 31 December 2020  b. Number of intermediaries oriented on completed social technologies  100% or 45 LGUs participated in social marketing activities regardless of the number of social marketing activities conducted and FO provided further technical assistance to LGUs relative to replication. Two (2) Quarterly Reports submitted 3 days before the 10th day of succeeding month of the quarter  Note: Above criteria should be reflected in the FO quarterly accomplishment reports as MDUs  c. Number of intermediaries reached through social marketing activities  100% or 45 LGUs participated in social marketing activities regardless of the number of social marketing activities conducted and FO provided further technical assistance to LGUs relative to replication. Two (2) Quarterly Reports submitted 3 days before the 10th day of succeeding month of the quarter  Note: Above criteria should be reflected in the FO quarterly accomplishment reports as MDUs  59. Percentage of audit recommendations complied with by the DSWD Offices  100% compliance to audit recommendations per commitment in the approved MAP with 1 Quarterly CAR Update fully-supported and accepted by IAS submitted 9 days before the prescribed timeline per approved MAP.	125% or five (5) Local Government Units replicated completed social technologies with Memorandum of Agreement signed between DSWD and LGUs. 3rd quarter report was submitted 8 days before 10th of the succeeding month of the quarter and 4th and annual report was submitted 5 days before the 10th day of the following quarter.  100% or 45 LGUs participated in social marketing activities regardless of the number of social marketing activities conducted and FO provided further technical assistance to LGUs relative to replication. Two (2) Quarterly Reports submitted on October 2 and January 5 which is more than 3 days earlier than the deadline.  100% or 45 LGUs participated in social marketing activities regardless of the number of social marketing activities conducted and FO provided further technical assistance to LGUs relative to replication. Two (2) Quarterly Reports submitted on October 2 and January 5 which is more than 3 days earlier than the deadline.  All audit recommendations were signed off during the first quarter of 2020.	5.00000	5.00000	5.00000	5.00000	
Support to Operation			59. Percentage of audit recommendations complied with by the DSWD Offices  100% compliance to audit recommendations per commitment in the approved MAP with 1 Quarterly CAR Update fully-supported and accepted by IAS submitted 9 days before the prescribed timeline per approved MAP.		N/A	N/A	N/A		

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
					Qn	QI	T	Ave	
Support to Operation			60. Percentage of Integrity management related activities implemented as planned  2 progress reports submitted per semester based on the Integrity Management Plan with endorsement memorandum addressed to IAC/Secretary, using the prescribed templates; signed and approved by the Head of Office; no revisions required. Submission is on 3 days before October 14, 2020 (Q3) and January 14, 2021 (Q4)  Note: The submission for the 1st Quarter Report is moved to the 10th working day of July (July 14, 2020) due to covid19 pandemic since most of the F-O's IAP focal persons are part of the implementation of program related to covid19.	Submitted progress report, (ICORE) on October 07, 2020 and January 07, 2021. Rated with 5, 5, 5 based on the IAS Director and IAC/Secretary Head on 14 January 2021.	5.00000	5.00000	5.00000	5.00000	
Support to Operation			61. Two (2) knowledge products (KPs) with at least one (1) good practice documentation (GPD) that is aligned and responsive to the mandates/ thrust/priorities of the Department submitted by EO October 2020  1 KP and 1 GPD submitted 9 days before the end of October 2020. The KP meets all four criteria found in the KP Dev Process Guide while the GPD meets all three criteria found in AO 5, s. 2016	2 GPD were submitted on 06 October 2020  a) Pantawid Pamulya Parent Leaders; The Modern Day Omalohokan (Notifiers for Unconditional Cash Transfer Program in the Cordillera Administrative Region) was;  b) Convergence in Action, Cohesion, and Collaboration at their Best	5.00000	5.00000	5.00000	5.00000	
Support to Operation			62. KAP Survey on Awareness and FB Analytics conducted  b. One online KAP Survey on awareness of DSWD programs and services conducted by end of December 2020  1 KAP survey administered with 100% of target respondents surveyed and returned the questionnaire. One (1) KAP survey documentation submitted to SMS 9 days before the end of November 2020  c. 11 FB analytics generated as per prescribed timeline  6 monthly FB analytics generated with 20% and above engagement rate submitted on July 10, 2020	1 Online KAP Survey administered on 11 December 2020 wherein 100% of target respondents surveyed and returned the questionnaire  6 FB Analytics generated on 9 December 2020 with 22.45 average page engagement rate	5.00000	5.00000	5.00000	5.00000	
Support to Operation			Five (5) monthly FB analytics generated with 20% and above engagement rate submitted 3 days before December 15, 2020  63. Social marketing activities conducted  a. 4 Information Caravans Community-based or on the Air (radio) conducted by EO December 2020  4 Information caravans conducted with innovation 9 days before the end of December 2020.	16 Information caravans conducted with innovation 9 days before the end of December 2020.	5.00000	5.00000	5.00000	5.00000	
			b. 24 press releases issued as per timeline  100% (24/24) press releases issued, posted/uploaded on website and social media and/or aired/published in local or national media 9 days before the set timeline	41 press releases issued, posted/uploaded on website and social media and/or aired /published in local or national media 9 days before the set timeline	5.00000	N/A	5.00000	5.00000	
			c. 3 communication campaigns on Issues on Basic Sector (Homeless, IFS, Fisherfolks, Farmers, etc.); Devolution; and DSWD Centers and Institutions conducted and supported by Campaign Plan  100% (3/3) communication campaigns conducted and report on implementation includes interpersonal, print, broadcast and social media activities. Communication Campaign Plan and Implementation reports to be submitted to SMS 5 days before the end of December 2020 while the implementation report may be integrated in the Semester Accomplishment Report and submitted to SMS 5 days before December 15, 2020.	23 Communication campaigns conducted and report submitted to SMS on 9 December 2020	5.00000	5.00000	5.00000	5.00000	
			65. Number of accomplished HAFs properly encoded	100% or 248,814 HAFs were properly encoded and tagged as For Verification in the Data Entry Application (DEA). Encoding of targets on 19 October 2020	5.00000	5.00000	3.00000	4.33333	



KEY RESULTS AREA Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
				Qn	QI	T	Ave	
Support to Operation		66. Number of encoded HAFs passed verification 100% encoded HAFs passed verification within the prescribed timeline with 91% and above tagged as for PMT in the Data Entry Application 9 days before the set deadline	100% encoded HAFs passed verification within the prescribed timeline with 100% tagged as for PMT in the Data Entry Application 9 days before the set deadline	5.00000	5.00000	5.00000	5.00000	
Support to Operation		67. Number of barangays with functional Barangay Verification Team (BVT) 100% (1,177/1,177) barangays established within the prescribed timeline with functional Barangay Verification Team (BVT) with at least 5 members (core members plus additional members) 9 days before the set deadline	N/A	N/A	N/A	N/A		Requested for exclusion that target is for 2021 based on Regional timeline
Support to Operation		68. Number of cities/municipalities with functional Local Verification Committees (LVC) 100% (77/77) cities/municipalities established within the prescribed timeline with functional Local Verification Committee (LVC) with at least 5 members (core members plus additional members) 9 days before the set deadline	N/A	N/A	N/A	N/A		Requested for exclusion that target is for 2021 based on Regional timeline
Support to Operation		69. Percentage of grievances received during the Validation Phase resolved 100% of grievances received during the Validation Phase resolved 9 days before the set timeline	N/A	N/A	N/A	N/A		Requested for exclusion that target is for 2021 based on Regional timeline

KEY RESULTS AREA	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
			Qn	Ql	T	Ave	
General Administrative and Support Services	71. Submission of Financial Reports  A. SAOBs A.1. Current Appropriations 100% or 5 SAOBs accomplished and submitted 2 days before the 5th day of the following month. All PAPs with 100% BUR based on the WFP commitment as of the end of the rating period a.2. Continuing Appropriations 100% or 5 SAOBs accomplished and submitted 2 days before the 5th day of the following month. All PAPs with 100% BUR based on the WFP commitment as of the end of the rating period a.3. Grants or Donation 100% or 5 SAOBs accomplished and submitted 2 days before the 5th day of the following month. 100% of PAPs with 100% BUR based on the WFP commitment as of the end of the rating period B. BFARs 100% or 5 BFARs accomplished and submitted 2 days before the 5th day of the following month. 100% of PAPs with 100% Disbursement Rate based on approved MDP	A. 1 Current appropriations  100% or 5 SAOBs accomplished and submitted on 31 July, 29 August, 1 October, 29 October, and 8 November. All PAPs are with 100% BUR based on the WFP commitment as of the end of the rating period	5.00000	4.00000	4.71429	4.57143	FOCAR do not have SACIE under Grants or Donations, only have FAR 6.
General Administrative and Support Services	72. Percentage of cash advance liquidated  A. 100% Advances to Officers and Employees (covering travelling expenses foreign and local liquidated) 100% of due CAs liquidated and 100% of balances at the end of the semester are not yet due for liquidation. Quarterly Statement of Unliquidated Cash Advances submitted to FMS 6 days before the 20th of the month after a quarter as final and completed reports. B. 100% Advances to Special Disbursing Officers 100% of due CAs liquidated and 100% of balances at the end of the semester are not yet due for liquidation. Quarterly Statement of Unliquidated Cash Advances submitted to FMS 6 days before the 20th of the month after a quarter as final and completed reports.	N/A  100% Advances to Special Disbursing Officers accomplished: Submitted on October 8, 2020 (Due date: October 25, 2020) For 4th Quarter- Submitted on January 26, 2021 (Due date: February 3, 2021)	5.00000	5.00000	5.00000	5.00000	

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
					Qn	Ql	T	Ave	
			C. 100% Liquidation of Inter-Agency Transferred Funds covering the following accounts: <ul style="list-style-type: none"> <li>• Due from NGAS</li> <li>• Due from GOCCs</li> <li>• Due from NGOs/ Pos</li> </ul> 100% of due CAs liquidated and 100% of balances at the end of the semester are not yet due for liquidation. Quarterly Statement of Unliquidated Cash Advances submitted to FMS 6 days before the 20th of the month after a quarter as final and completed reports.	100% Liquidation of Inter-Agency Transferred Funds covering the following accounts: <ul style="list-style-type: none"> <li>• Due from NGAS</li> <li>• Due from GOCCs</li> <li>• Due from NGOs/ Pos</li> </ul> For 3rd Quarter (September 2020). Submitted on October 10, 2020 (Due date: October 25, 2020) For 4th Quarter (December 2020)- Submitted on January 27, 2021 (Due date: February 5, 2021)	5.00000	3.00000	5.00000	4.33333	
General Administrative and Support Services			73. BTMS implementation by July 1, 2020  100% of transactions of Clusters 1 and 2 processed thru the BTMS with two (2) Quarterly set of BFRAs generated through BTMS and implementation on July 1, 2020	N/A	N/A	N/A		BTMS was not yet implemented as of the moment, there was no downloading and roll out of BTMS that had happened for the 2nd semester 2020, not to include in the opor for 2nd sem 2020.	
General Administrative and Support Services			74. Compliance to AO 25 Requirements pertaining Procurement-Related Documents  d. FY 2021 APP CSE  One (1) FY 2021 APP CSE submitted 9 days before the timeline set by AO 25	One (1) FY 2021 APP CSE submitted on November 25, 2020	5.00000	N/A	5.00000	5.00000	

KEY RESULTS AREA	Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
					Qn	Ql	T	Ave	
General Administrative and Support Services			e. Posting of FY 2021 APP CSE	One (1) FY 2021 APP CSE posted on November 25, 2020	5.00000	N/A	5.00000	5.00000	
			f. Undertaking of Early Procurement Activities for CY 2021	92.59% of the value of the indicative APP for Non-CSE, subject to exceptions on procurement modality provided by AO 25 early procured 15 days before the end of December 2020.	5.00000	N/A	5.00000	5.00000	
			g. Indicative FY 2021 APP Non-CSE	One Indicative (1) FY 2021 APP Non-CSE submitted on September 30, 2020	5.00000	N/A	5.00000	5.00000	
			h. Posting of Indicative FY 2021 APP Non-CSE	One Indicative (1) FY 2021 APP Non-CSE posted at Transparency Seal on September 30, 2020	5.00000	N/A	3.00000	4.00000	
			i. Indicative (1) FY 2021 APP Non-CSE submitted 9 days before the timeline set by AO 25	One Indicative (1) FY 2021 APP Non-CSE submitted against PS Funds (Permanent, Contractual, Coterminous, Casual) as of 31 December 2019 are filled up within 100 working days from the last day of publication up to the submission of approved FOHRMPSB Resolution to the appointing authority	5.00000	5.00000	5.00000	5.00000	"The total number of vacant positions is 8. However, 2 of which are not being processed by the HRPMNS (1 Director III position, being processed by the Central Office and 1 coterminous position for dissolution at the DSM)
			Note: "Timeliness ratings adheres to the CSC prescribed rating scale as approved by the PMT	Ninety-eight percent (98%) of vacant positions charged against PS Funds (Permanent, Contractual, Coterminous, Casual) as of 31 December 2020 are filled up within 100 working days from the last day of publication up to the submission of approved FOHRMPSB Resolution to the appointing authority	5.00000	5.00000	5.00000	5.00000	"The remaining 1 has an approved HRMPSB resolution but only assumed on January 4, 2021 after completion of pre-employment requirements"
			Note: "Timeliness ratings adheres to the CSC prescribed rating scale as approved by the PMT	As of December 31, 2020: 396 filled up positions out of 404 authorized plantilla positions	5.00000	5.00000	5.00000	5.00000	Moreover, 5 of the remaining 6 vacancies were vacated in November and December, thus, the timeline of 100 working days shall spill over in 2021.
			*Timeliness Ratings are for averaging (per position)		5.00000	5.00000	5.00000	5.00000	
			76. 20% of residual vacant positions charged against PS Funds are filled up within 100 working days from the last day of publication up to the submission of approved COHRMPSB Resolution to the appointing authority	One hundred percent (100%) of vacant positions charged against PS Funds (Permanent, Contractual, Coterminous, Casual) as of 30 June 2020 are filled up within 100 working days from the last day of publication up to the submission of approved FOHRMPSB Resolution to the appointing authority	5.00000	5.00000	5.00000	5.00000	
			26% of residual vacancies filled up 30 working days before the target timeline. Appointment "issued" are with no errors in terms of Item No.; Position Title; Salary; Employment status; Name of previous appointee		5.00000	5.00000	5.00000	5.00000	
			Note: "Timeliness ratings adheres to the CSC prescribed rating scale as approved by the PMT	SWO I (September 2020 - December 2020) SWO I (August 2020 - November 2020) AO IV (May 2020 - August 2020) AO I (June 2020 - September 2020) AO II (June 2020 - August 2020) HP I (June 2020 - August 2020) HP I (June 2020 - August 2020) PDO II (July 2020 - September 2020)	5.00000	5.00000	5.00000	5.00000	
			*Timeliness Ratings are for averaging (per position)		5.00000	5.00000	5.00000	5.00000	

KEY RESULTS AREA Objective, Program, Project, Activity	Weight Allocation	PERFORMANCE INDICATORS (Quantity, Quality, Timeliness)	ACTUAL ACCOMPLISHMENTS (Quantity, Quality, Timeliness)	OBS RATING				REMARKS
				Qn	QI	T	Ave	
Support to Operation	100%	77. Resolution of 8988 Citizens' Complaint Hotline Tickets  100% of complaints received were resolved and reports submitted were comprehensive and with attachments 9 days before the prescribed timeline	100% of complaints received were resolved and reports submitted were comprehensive and with attachments 9 days before the prescribed timeline wherein FOCAR facilitated the following ticket:  G20201103-785-18 on 12/11/20; P202012030-135-25 on 12/11/20; P20201002-671-13 on 11/11/20; P20201015-779-16-1 on 11/10/20; P20201022-351-3 on 11/10/20; G20201105-313-27 on 11/06/20;	4.00000	N/A	3.00000	3.50000	
FINAL RATING				4.90233				
ADJECTIVAL RATING				VERY SATISFACTORY				

Prepared by: LEO L. MARTILLA Director III / OIC REGIONAL DIRECTOR Date: \_\_\_\_\_

Position: \_\_\_\_\_

Recommending Approval: DANIL O. G. PAMCHAG Undersecretary, SOCIAL WELFARE AND DEVELOPMENT Date: \_\_\_\_\_

Position: \_\_\_\_\_

Approved by: ROLANDO JOSE TITO D. BAUTISTA Secretary, DSWD Date: \_\_\_\_\_

Position: \_\_\_\_\_