

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT  
MFO 4: REGULATORY SERVICES

MFO 4 Form A

PLAN AND ACTUAL ACCOMPLISHMENT FOR THE 1st QUARTER OF CY 2017

Bureau/Field Office: **Cordillera Administrative Region (CAR)**  
Prepared by: **DEXTER B. SAMIDAN**  
Position: **STATISTICIAN I**  
Date: **31 March 2017**

Reviewed and Approved by: **JANET P. ARMAS**  
Position: **OIC REGIONAL DIRECTOR**  
Date: **31 March 2017**

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1		Q2		Q3		Q4		TOTAL	
		Plan	Actual	Plan	Actual	Plan	Actual	Plan	Actual	(JANUARY-DECEMBER)	
		Regional	Total	Regional	Total	Regional	Total	Regional	Total	Plan	Actual
1. No. of SWDAs assessed and registered											
1.1 No. of SWDAs assessed		2	5	2	0	2	0	2	0	8	5
1.2 No. of SWDAs Registered		2	2	2	0	2	0	2	0	8	2
2. No. of SWAs assessed and licensed											
2.1 No. of SWAs assessed		1	1	1	0	1	0	-	0	3	1
2.2 No. of SWAs licensed		1	0	1	0	1	0	-	0	1	0
3. No. of SWAs assessed and endorsed											
3.1 No. of SWAs assessed		1	0	1	0	-	0	-	0	2	0
3.2 No. of SWAs endorsed		ANA	0	ANA	0	ANA	0	ANA	0	ANA	0
4. DCC/DCW assessed/accredited											
4.1 DCC/DCW assessed		150	160	50	0	170	0	30	0	400	160
4.2 DCC/DCW accredited		100	158	50	0	130	0	20	0	300	158
5. Solicitation Permit Application Assessed/Issued/Monitored											
5.1 No. of solicitation permit applications assessed		2	3	1	0	3	0	9	0	15	3
5.2 No. of solicitation permit issued		2	2	1	0	1	0	6	0	10	2
5.3 No. of solicitation permit applications endorsed to SB		ANA	0	ANA	0	ANA	0	ANA	0	ANA	0
5.3 No. of issued solicitation permit monitored		2	4	8	0	1	0	1	0	12	4
6. No. of Duty Free requests assessed/endorsed/monitored											
6.1 No. of Duty Free requests assessed		ANA	no applicants	ANA	0		0	ANA		ANA	0
6.2 No. of assessed Duty Free requests endorsed to SB-Central Office		ANA	no requests received	ANA	0		0	ANA		ANA	0
6.3 No. of Duty Free applications endorsed to DoF monitored		ANA	no applicants endorsed	ANA	0		0	ANA		ANA	0
7. No. of complaints received and acted upon											
7.1 No. of complaints received		All complaints	no complaints received	All complaints	0		0			All complaints	0
7.2 No. of complaints acted upon		All complaints	no complaints received	All complaints	0		0			All complaints	0
7.3 % of complaints received acted upon		100%	no complaints received	100%	0		0			100%	0
7.4 % of complaints received acted upon within seven (7) working days		100%	no complaints received	100%	0		0			100%	0

Based on the refined MFOs and PIs