

PERFORMANCE INDICATORS	UNIT OF MEASURE	QUARTER 1																								Summary Jan to Mar	QUARTER 2						Summary Apr to Jun	Summary Jan to June (Duplicated)	Summary Jan to June (Unduplicated)						
		ABRA			APAYAO			BAGUIO CITY			BENGUET			IFUGAO			KALINGA			MOUNTAIN PROVINCE			OUTSIDE CAR / REGIONAL OFFICE				TOTAL (Q1)									TOTAL (Q2)					
		New		Carry-over	New		Carry-over	New		Carry-over	New		Carry-over	New		Carry-over	New		Carry-over	New		Carry-over	New		Carry-over		New		Carry-over	New		Carry-over				New		Carry-over			
		M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total		M	F	Total	M	F	Total				M	F	Total	M	F	Total

QUALITY		Total	2013	2014	2015	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
% of assisted persons for the last three (3) years who were found ineligible (no more than averaged 5%)	Percentage of ineligible individuals served through statutory programs/services who were found ineligible								
	No. of individuals served through statutory programs/services for the last three (3) years	2,792	1,338	574	382	498	0	0	0
	No. of ineligible individuals served through statutory programs/services for the last three (3) years	0	0	0	0	0	0	0	0
	Percentage of ineligible individuals served through statutory programs/services for the last three (3) years	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!
	No. of families served through statutory programs/services for the last three (3) years	6,053	5,663	93	215	82	0	0	0
	No. of ineligible families served through statutory programs/services for the last three (3) years	0	0	0	0	0	0	0	0
	Percentage of ineligible families served through statutory programs/services for the last three (3) years	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!
	No. of individuals in crisis situation served for the last three (3) years	12,837	1,177	5,693	3,623	2,344	0	0	0
	No. of ineligible individuals in crisis situation served for the last three (3) years	0	0	0	0	0	0	0	0
	Percentage of ineligible individuals in crisis situation served for the last three (3) years	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!

TIMELINESS		1st Quarter	2nd Quarter	3rd Quarter	4th Quart	1st semester	2nd semester	Annual
% of applications for non-residential assistance that are processed within 24 hours.	Percentage of individuals served through statutory programs/services within 24 hours	64%	#DIV/0!	#DIV/0!	#####	149%	#DIV/0!	273%
	No. of individuals served through statutory programs/services within the prescribed timeline	498	0	0	0	498	0	498
	No. of individuals served through statutory programs/services within the prescribed timeline	318	422	279	342	740	621	1361
	No. of families served through statutory programs/services	82	0	0	0	82	0	82
	No. of families served through statutory programs/services within the prescribed timeline	28	0	39	50	28	89	117
	Percentage of families served through statutory programs/services within the prescribed timeline	34%	#DIV/0!	#DIV/0!	#####	34%	#DIV/0!	143%
	No. of individuals in crisis situation served	2,344	0	0	0	2,344	0	2,344
	No. of individuals in crisis situation served within 24 hours	625	2336	417	1280	2961	1697	4658
	Percentage of individuals in crisis situation served within 24 hours	27%	#DIV/0!	#DIV/0!	#####	126%	#DIV/0!	199%

